**Dmitriy Eydlin**

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Phone: 832-409-0611

Location: Katy, TX

**IT System Administrator**

Accomplished systems administrator with 16 years of experience managing server infrastructures and data-center operations based on Microsoft solutions. Eligible to work in US.

Effectively plan, install, configure and optimize the IT infrastructure to consistently achieve high availability and performance.

Proven ability to create and deliver solutions tied to business growth, organizational development and systems/network optimization. Skilled problem identifier and troubleshooter comfortable managing systems, projects and teams in a range of IT environments.

**HIGHLIGHTS OF IT SKILLS**

Systems Installation, Configuration & Upgrading, OS Patches & Updates, LAN/WAN Administration, Backup & Disaster recovery, Technical Support, Productivity Improvement, Project Management

**PROFESSIONAL EXPERIENCE**

**Karasu Operating company** (2002 to Present)

IT Systems Administrator

***Summary:***

Providing administration of 30 Microsoft Windows Servers, 4 Microsoft Exchange Servers, Hyper-V Cluster, Microsoft Lync (Skype for Business) and Citrix, LAN/WAN/VPN and PABX system administration for 400 users in 3 domains. Managing MS Active Directory, Group Policy, DNS, DHCP, IIS, WSUS, WDS, Printing Services, wireless access points and FTP servers. Providing configuration and administration of Cisco Routers, switches and firewalls.

***Key Contributions:***

* Evaluated and reconfigured company’s LAN & WAN setup, including MS Active Directory sites distribution and splitting roles of the Microsoft Exchange servers inside the organization.
* Planed, designed and implemented migration of Domain to Microsoft Server 2012 R2.
* Planed, designed and implemented upgrade to Microsoft Exchange 2016
* Planed, designed and implemented of Microsoft Skype for Business (Lync 2013) installation with all major features for reducing companies travel and communication expenses. Interconnected with the Avaya, Siemens and Panasonic PABXs.
* Improved system security through setup and ongoing maintenance of Cisco PIX firewall.
* Researched, recommended and implemented network enhancements that improved system reliability and performance.
* Designed and implemented disaster recovery system based on Symantec BackupExec and HP robotic library.
* Design and implement Physical to Virtual environment conversion of all major systems with fault tolerance based on HP clustering solutions.
* Design, implement and enforce the policies, procedures and best practices for company
* Trained employees across multiple departments on network operations including login procedures, network management software, permissions, printing issues, security and use of software.
* Research IT solutions and make recommendations for the improvement of IT systems and IT infrastructure.
* Negotiate and approve technology vendor, outsourcing, and consultant contracts and service agreements.
* Direct operational IT planning, including planning IT projects.

***Projects:***

* Microsoft Skype for Business (Lync) implementation for cross domain environment, including audio/video conferencing, application sharing and mobility support. Reduced company’s travel and telecommunication and paperwork expenses.
* Document workflow and document control system. Reduced company expenses for paperwork and increased time of documents processing.

**APPLIED TECHNOLOGIES INC.** (2000 to 2002)

IT Service Manager / HP (Compaq) Service Manager

***Summary:***

Consulted client’s companies to provide software and hardware network solutions along with strategic planning and project leadership over systems migration, configuration, administration, upgrades and troubleshooting initiatives.

***Key Contributions:***

* Directed the implementation and performance tuning of Windows Server environment for client’s operations.
* Led in-house and consultant team in Windows server upgrades for national and multinational companies, which significantly enhanced system performance.
* Resolved a problematic network failure by troubleshooting LAN/WAN connections between multiple locations for clients.
* Replaced major manufacturer’s vulnerable network with robust security through joint architecture of firewall and DHCP.
* Stabilized, expanded and protected client network and PC environment. Built new file servers to maximize performance, terminal server, file/print sharing and domain control performance.

**ADDITIONAL EXPERIENCE**

Azal Sigorta Insurance Company - **System Administrator,** 1998 to 2000

**EDUCATION & TRAINING**

Baku State University, Bachelor in Mathematics, 1994 – 1998

HP Servers and Microsoft Solutions training, Moscow, 2001

CISCO ISND1 & ICND2 Moscow, 2006

ITIL v3 training, Baku, 2014

**Additional Information**

Language Skills: English, Russian

Interests & hobbies: Photography, craft models, new technology, reading